



CERTIFICATE

**Savan Danışmanlık Yetkilendirilmiş
Gümrük Müşavirliği Anonim Şirketi**

Atalar Mah. İstasyon Cad. No: 42/2 Körfez Kocaeli Turkey

The above-mentioned organization implements and maintains a management system in the following scope, and its compliance with the standard has been approved by KingCert.

ISO 10002:2014

Customer Satisfaction Management System

**Scope : Authorized Customs Consultancy Services, Customs Clearance,
Foreign Trade and Logistics Consultancy**



World Accreditation Services

**ACCREDITED
CERTIFICATION BODIES
EN ISO/IEC 17021
CUSTOMER SATISFACTION MANAGEMENT**

This certificate is valid during above mentioned company perform the requirements of ISO 10002:2014 standard and fulfill all responsibilities to KingCert.

Certificate Publication Date : 02.11.2017

Cert. Last Issue Date : 02.11.2018

Cert. Expiry Date : 01.11.2019

Cert. Period Exp. Date : 01.11.2020

Certificate Number : W-171111



Director

